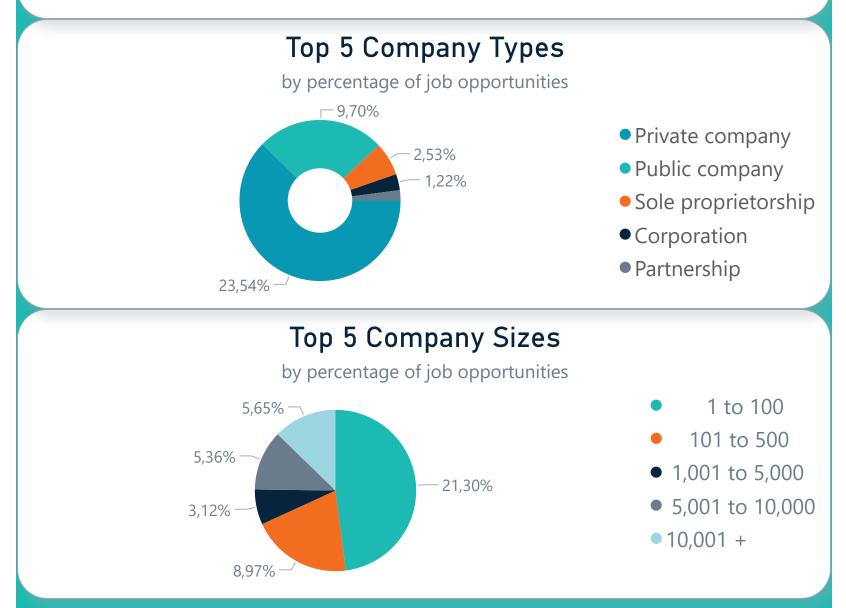




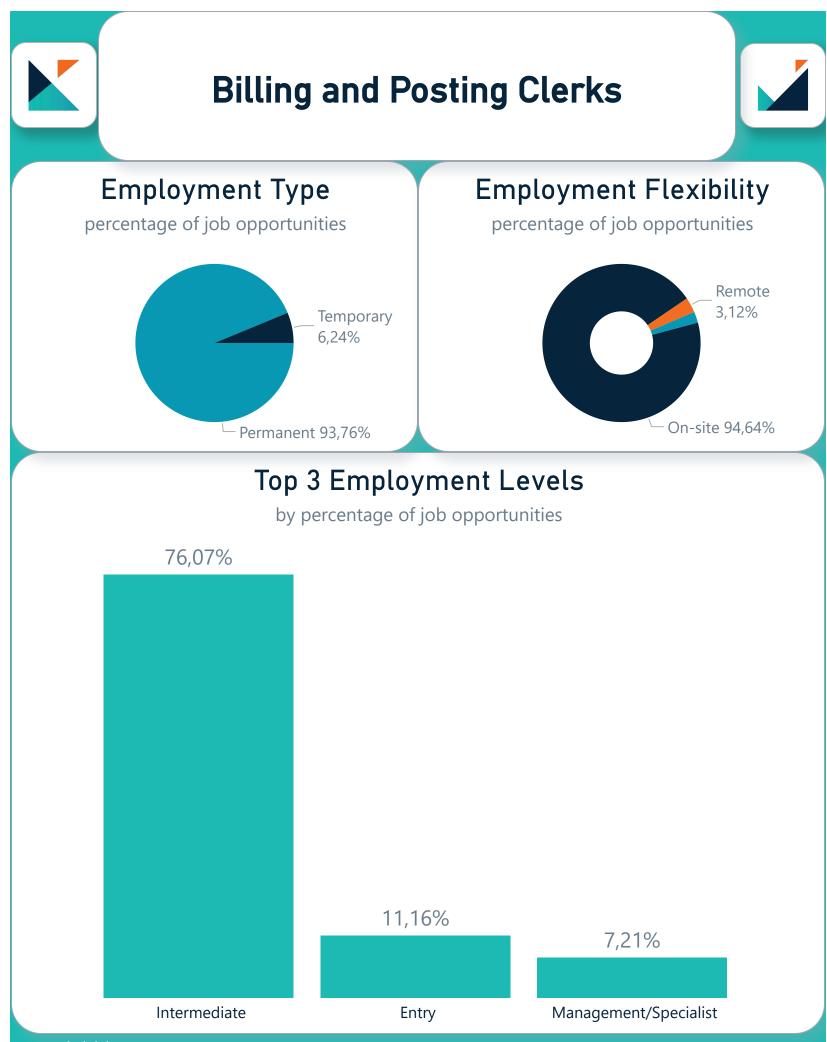
Top 5 Industries

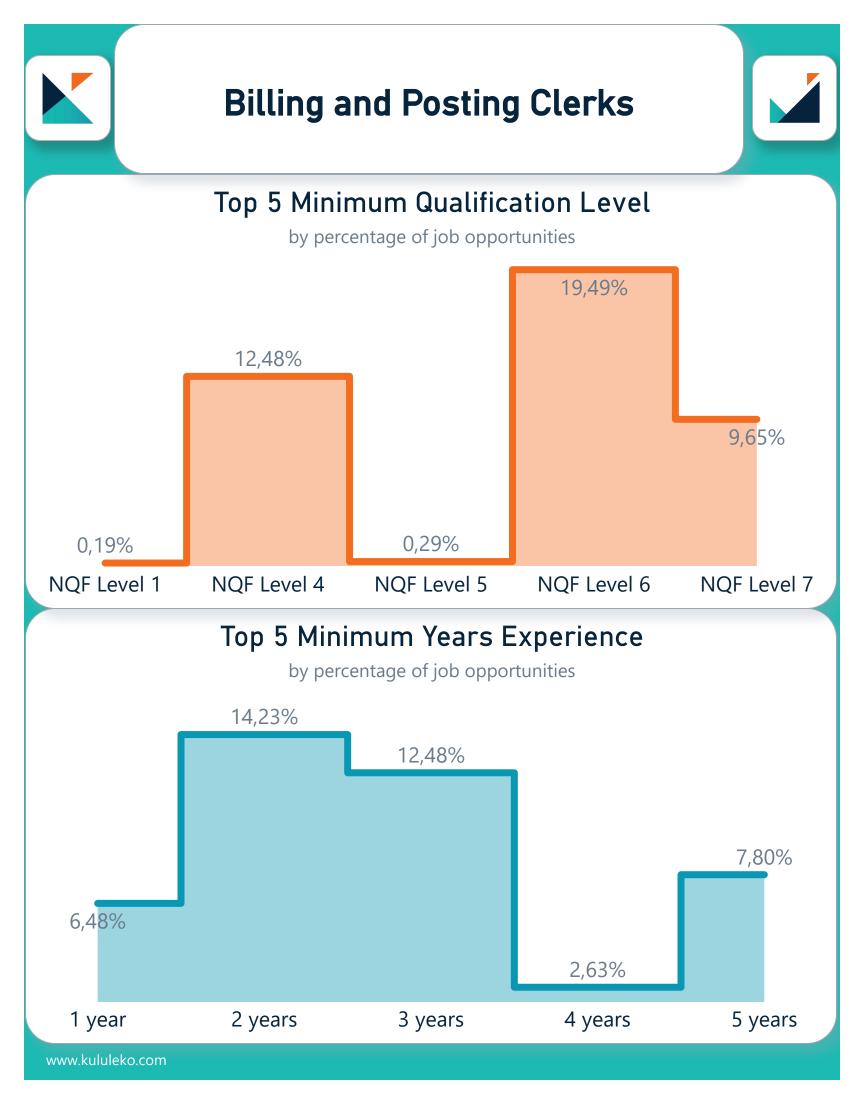
by percentage of job opportunities

Financial and insurance activities	22,03%
Administrative and support activities	12,30%
Wholesale and retail trade	10,20%
Professional, scientific and technical activities	10,06%
Information and communication	5,60%



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Top 10 Required Skills

Time Management	
Managing one's own time and the time of others.	1
Writing	
Communicating effectively in writing as appropriate for the needs of the audience.	2
Service Orientation	
Actively looking for ways to help people.	3
Complex Problem Solving	
Identifying complex problems and reviewing related information to develop and evaluate options and implement solutions.	4
Learning Strategies	
Selecting and using training/instructional methods and procedures appropriate for the situation when learning or teaching new things.	5
Reading Comprehension	
Understanding written sentences and paragraphs in work-related documents.	6
Critical Thinking	
Using logic and reasoning to identify the strengths and weaknesses of alternative solutions, conclusions, or approaches to problems.	7
Coordination	
Adjusting actions in relation to others' actions.	8
Speaking	
Talking to others to convey information effectively.	8
Monitoring	
Monitoring/Assessing performance of yourself, other individuals, or organizations to make improvements or take corrective action.	10





Top 5 Required Knowledge

Administration and Management	
Business and management principles involved in strategic planning, resource allocation, human resources modeling, leadership technique, production methods, and coordination of people and resources.	1
Customer and Personal Service	
Principles and processes for providing customer and personal services. This includes customer needs assessment, meeting quality standards for services, and evaluation of customer satisfaction.	2
Economics and Accounting	
Economic and accounting principles and practices, the financial markets, banking, and the analysis and reporting of financial data.	3
Administrative	
Administrative and office procedures and systems such as word processing, managing files and records, stenography and transcription, designing forms, and workplace terminology.	4
Computers and Electronics	
Circuit boards, processors, chips, electronic equipment, and computer hardware and software, including applications and programming.	5
Education and Training	
Principles and methods for curriculum and training design, teaching and instruction for individuals and groups, and the measurement of training effects.	5





Top 10 Required Technology Skills

Spreadsheet software	
Microsoft Excel	1
Google Sheets	9
Word processing software	
Microsoft Word	2
Internet browser software	
Google	3
Accounting software	
Accounting software	4
Business intelligence and data analysis software	
Tableau	5
Customer relationship management CRM software	
Microsoft Dynamics	5
Enterprise resource planning ERP software	
Microsoft Dynamics	5
Object or component oriented development software	
Python	5
Database user interface and query software	
Microsoft Access	9
Operating system software	
Bash	9