

Computer User Support Specialists

Ranked

43

by count of job opportunities

Percentage

0.58%

of all job opportunities

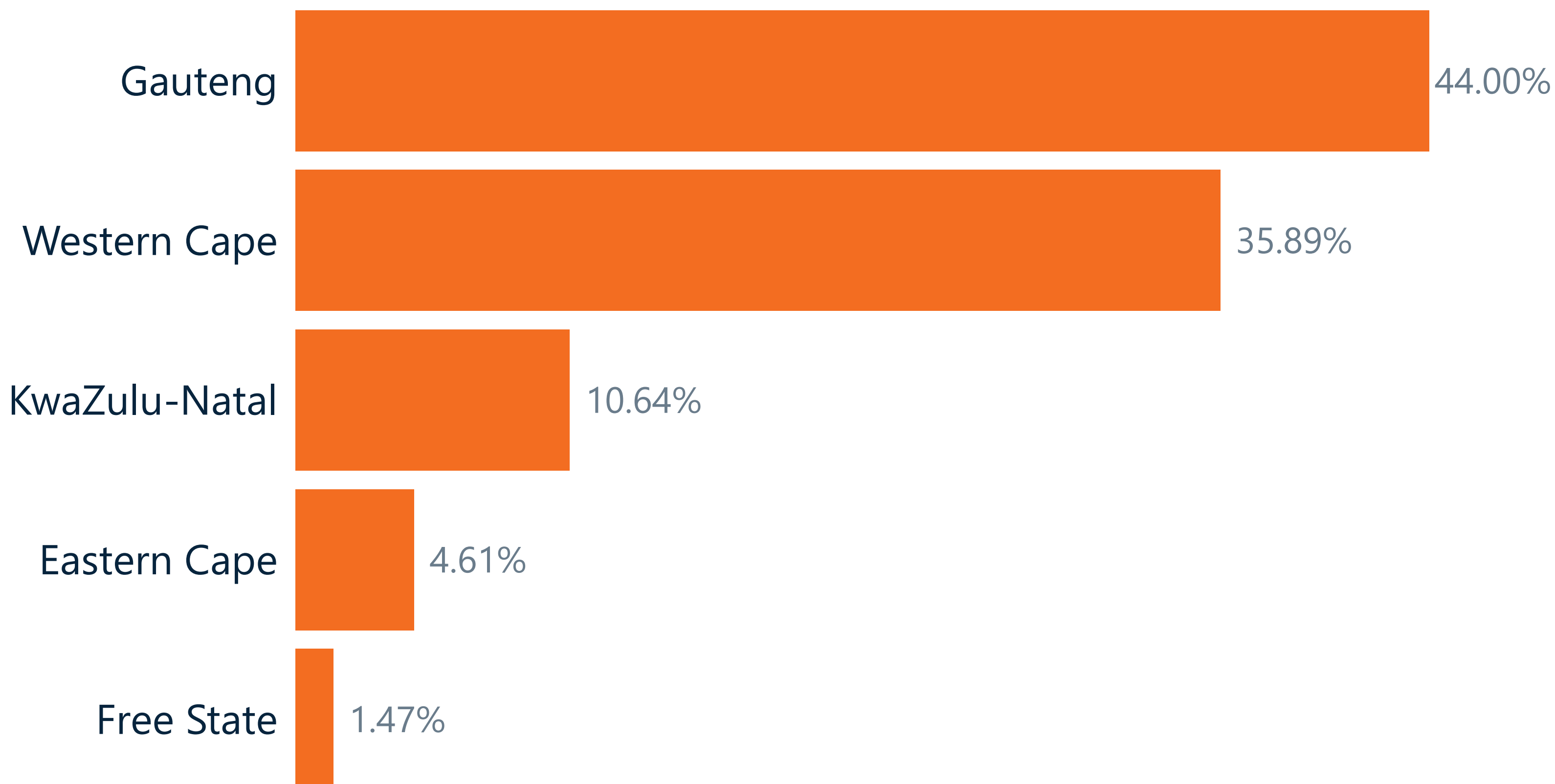
Hard-to-Fill

19.05%

% job opportunities that are "hard-to-fill"

Top 5 Provinces

by percentage of job opportunities



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Computer User Support Specialists

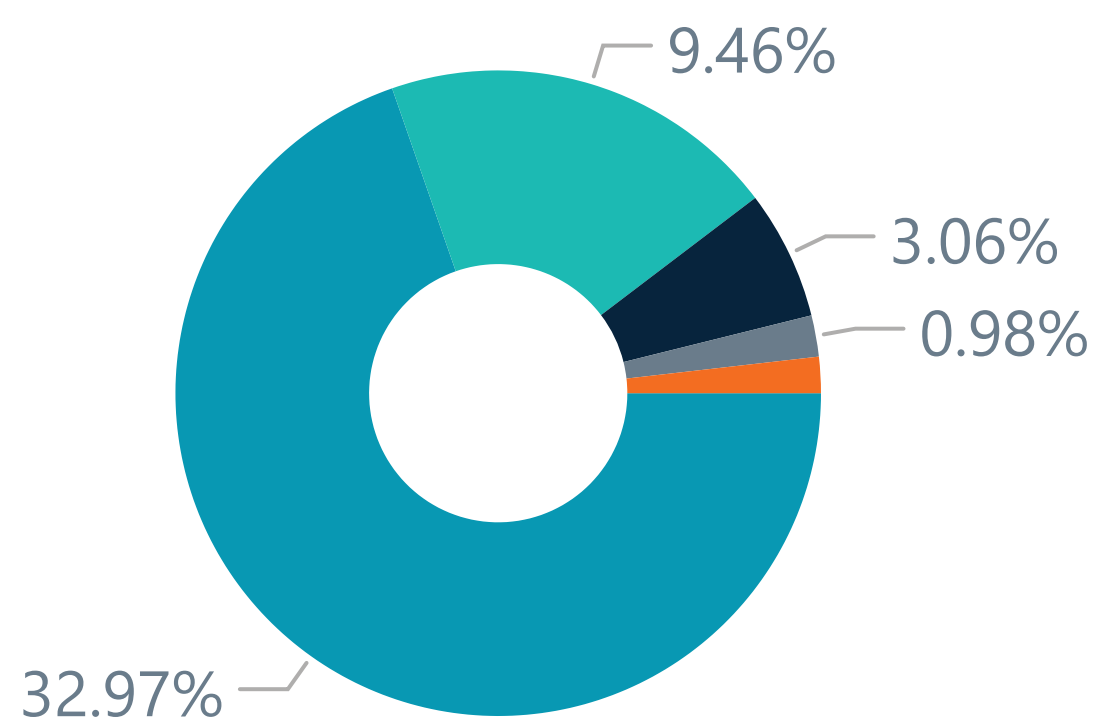
Top 5 Industries

by percentage of job opportunities

Information and communication	48.75%
Professional, scientific and technical activities	9.75%
Financial and insurance activities	7.29%
Administrative and support activities	6.61%
Public administration and defence	3.00%

Top 5 Company Types

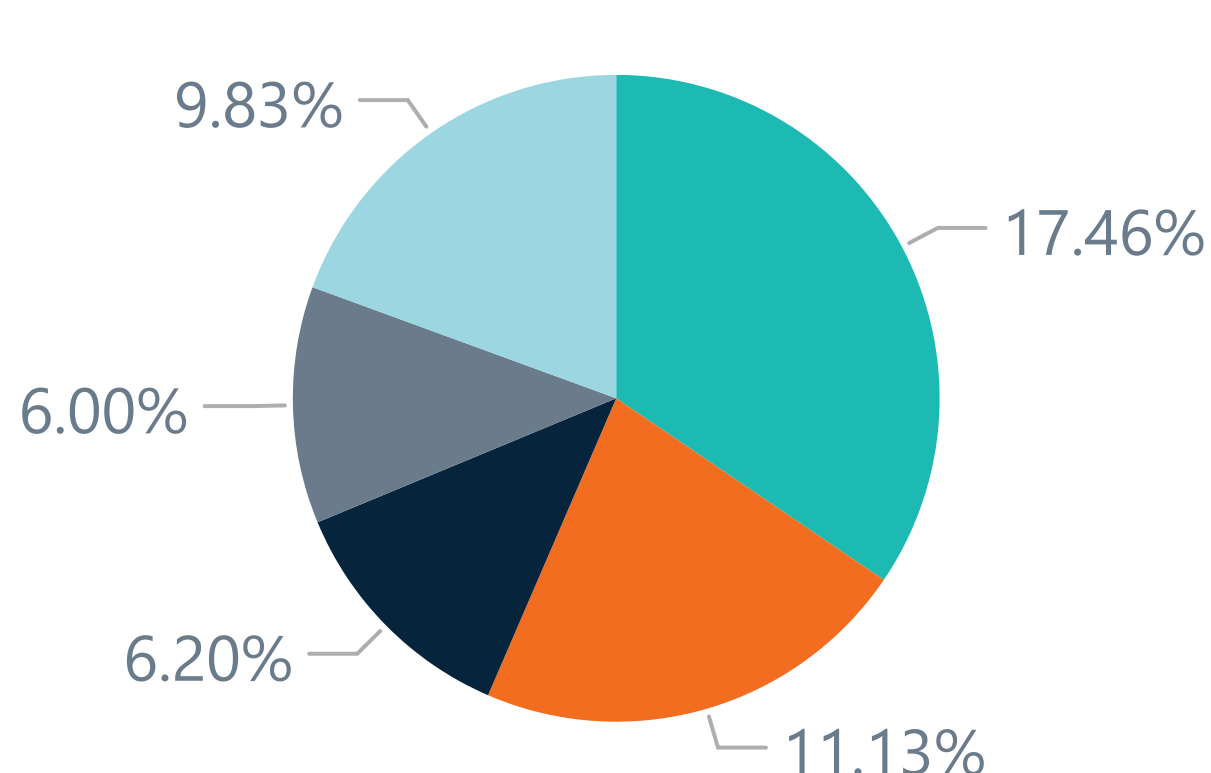
by percentage of job opportunities



- Private company
- Public company
- Government agency
- Partnership
- Sole proprietorship

Top 5 Company Sizes

by percentage of job opportunities

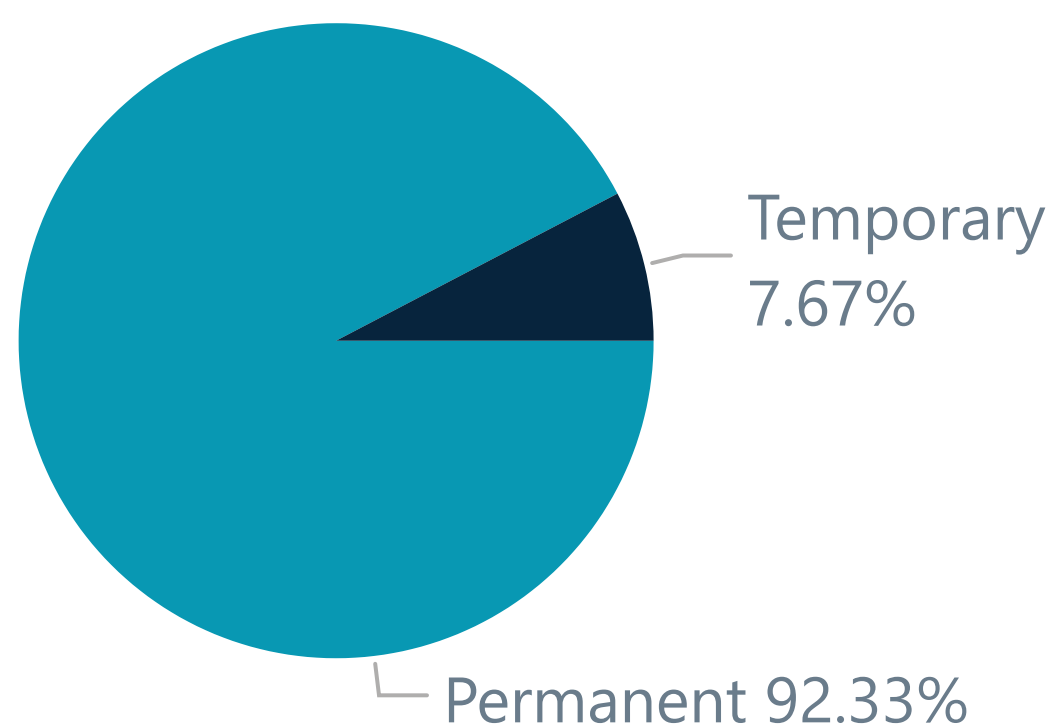


- 1 to 100
- 101 to 500
- 1,001 to 5,000
- 5,001 to 10,000
- 10,001 +

Computer User Support Specialists

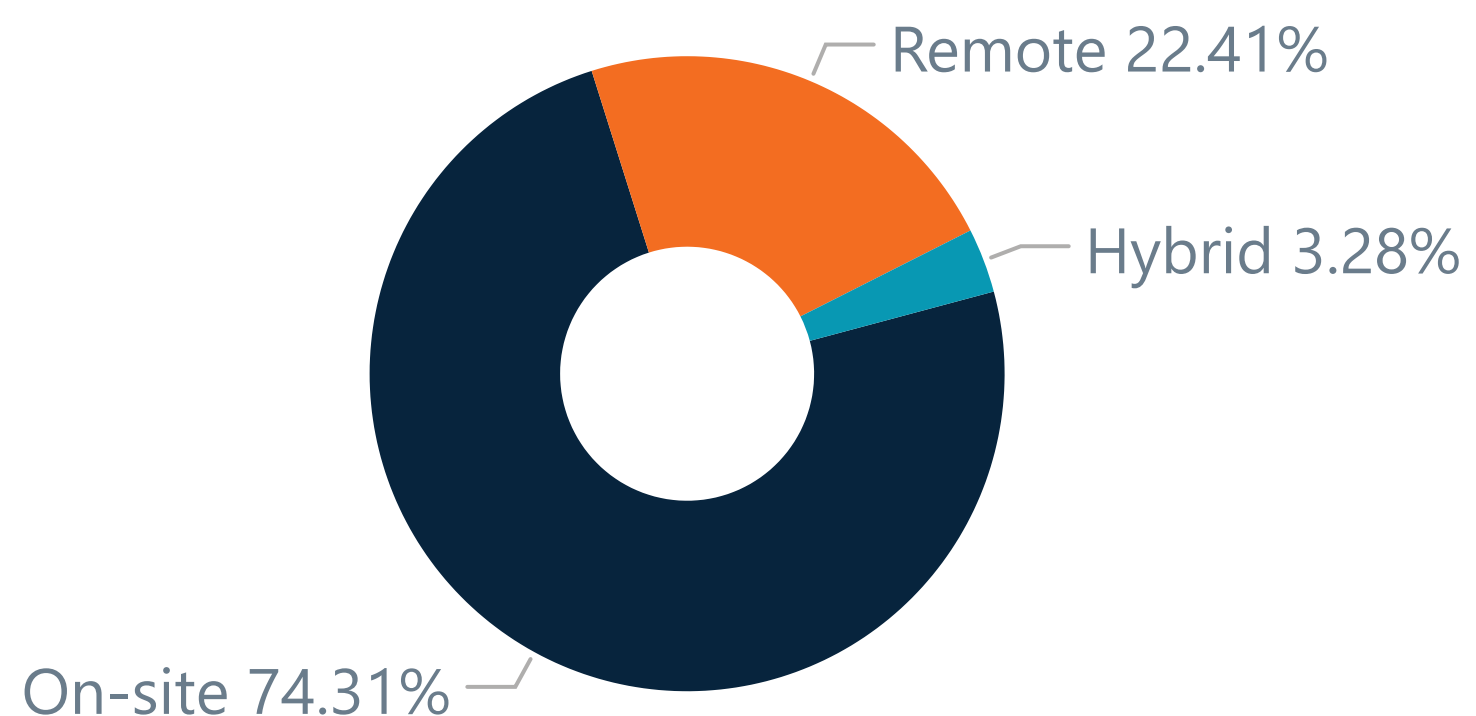
Employment Type

percentage of job opportunities



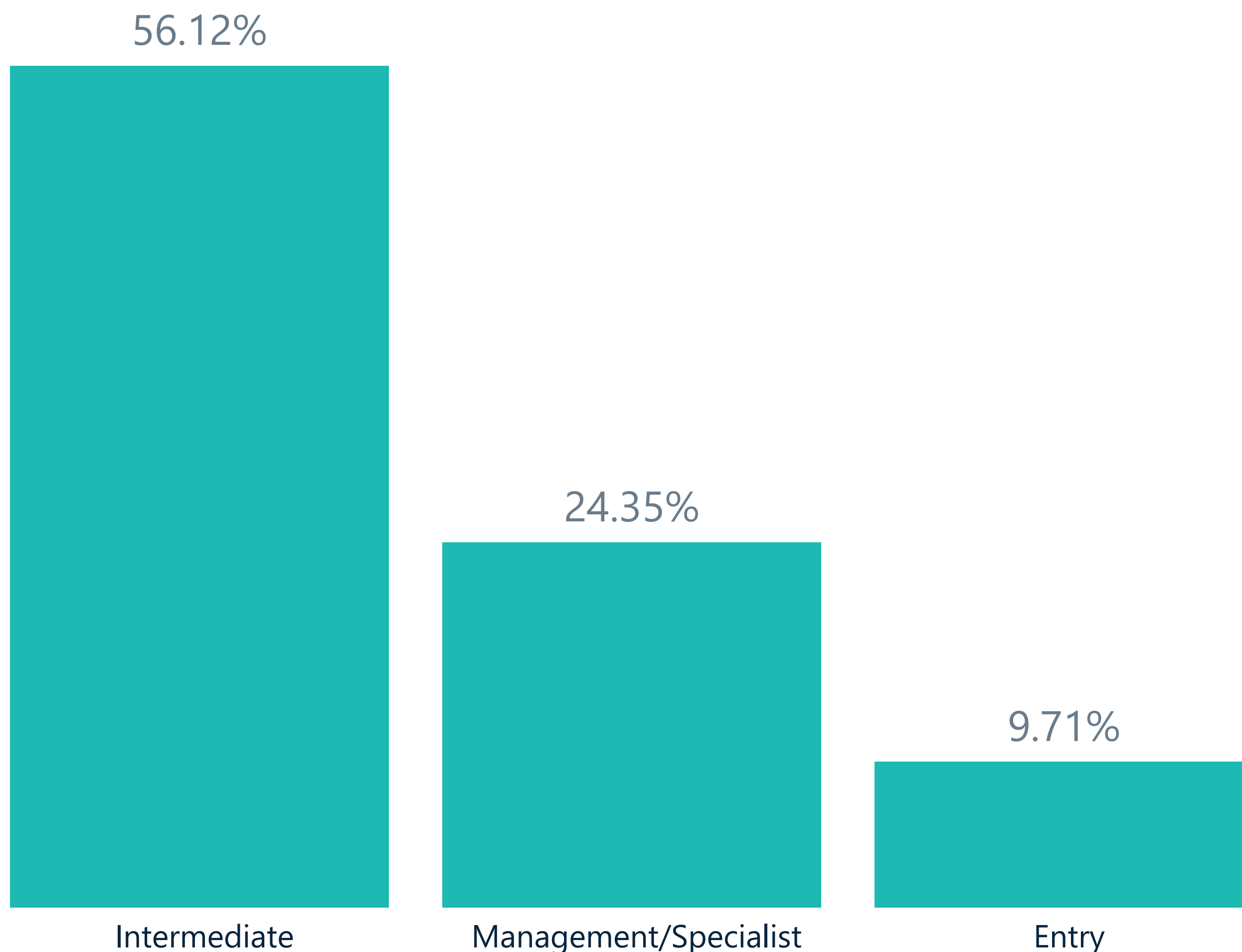
Employment Flexibility

percentage of job opportunities



Top 3 Employment Levels

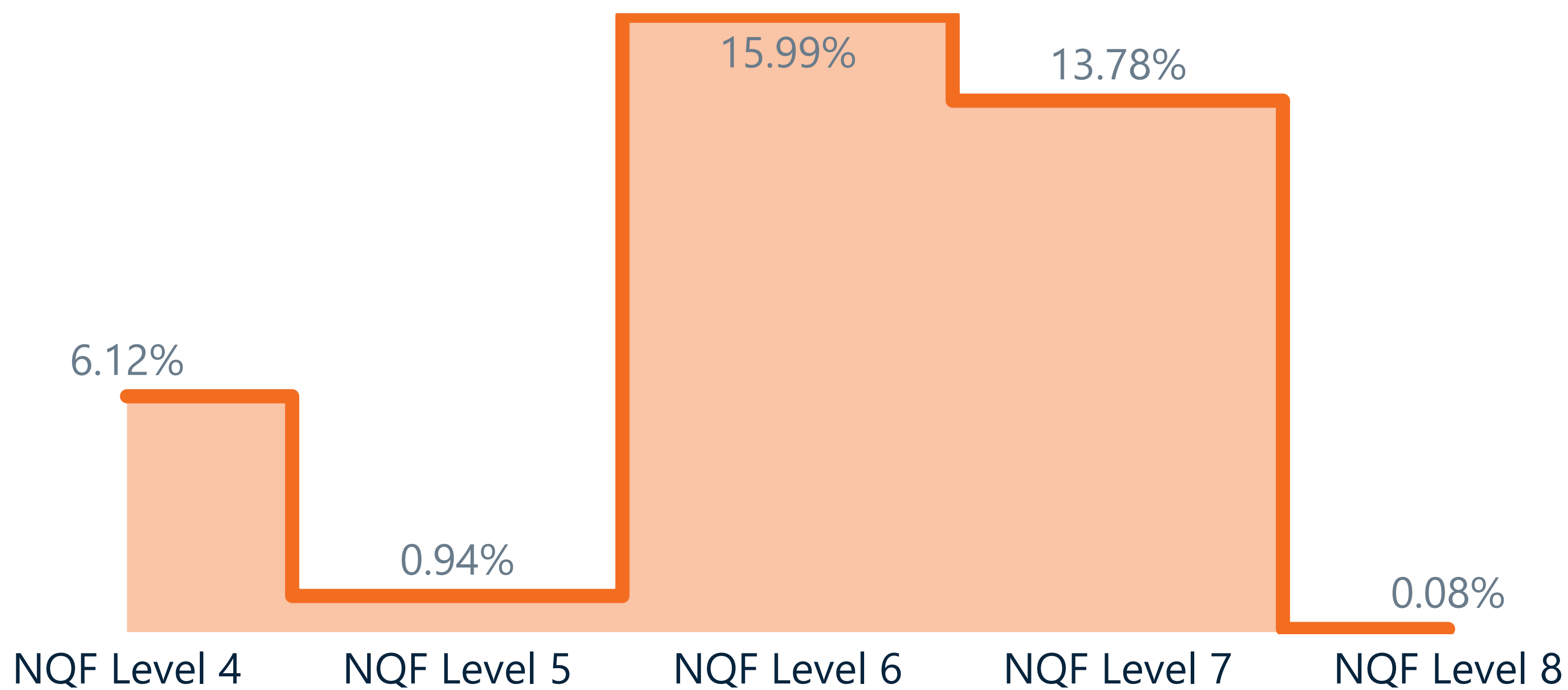
by percentage of job opportunities



Computer User Support Specialists

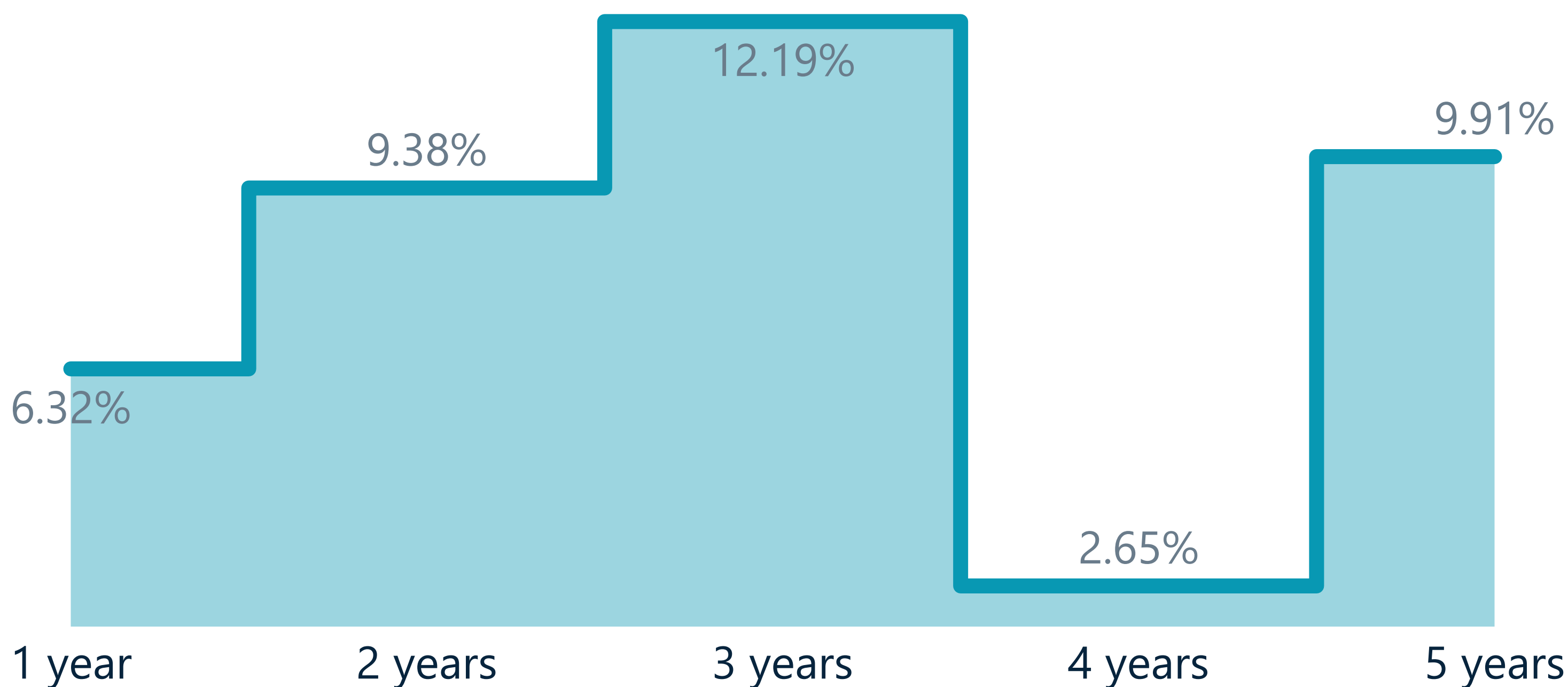
Top 5 Minimum Qualification Level

by percentage of job opportunities



Top 5 Minimum Years Experience

by percentage of job opportunities





Computer User Support Specialists



Top 10 Required Skills

Systems Analysis	
Determining how a system should work and how changes in conditions, operations, and the environment will affect outcomes.	1
Troubleshooting	
Determining causes of operating errors and deciding what to do about it.	2
Service Orientation	
Actively looking for ways to help people.	3
Time Management	
Managing one's own time and the time of others.	4
Complex Problem Solving	
Identifying complex problems and reviewing related information to develop and evaluate options and implement solutions.	5
Writing	
Communicating effectively in writing as appropriate for the needs of the audience.	6
Quality Control Analysis	
Conducting tests and inspections of products, services, or processes to evaluate quality or performance.	7
Learning Strategies	
Selecting and using training/instructional methods and procedures appropriate for the situation when learning or teaching new things.	8
Operations Monitoring	
Watching gauges, dials, or other indicators to make sure a machine is working properly.	9
Active Learning	
Understanding the implications of new information for both current and future problem-solving and decision-making.	10



Computer User Support Specialists



Top 5 Required Knowledge

Customer and Personal Service

Principles and processes for providing customer and personal services. This includes customer needs assessment, meeting quality standards for services, and evaluation of customer satisfaction.

1

Administration and Management

Business and management principles involved in strategic planning, resource allocation, human resources modeling, leadership technique, production methods, and coordination of people and resources.

2

Communications and Media

Media production, communication, and dissemination techniques and methods. This includes alternative ways to inform and entertain via written, oral, and visual media.

3

Engineering and Technology

The practical application of engineering science and technology. This includes applying principles, techniques, procedures, and equipment to the design and production of various goods and services.

4

Public Safety and Security

Relevant equipment, policies, procedures, and strategies to promote effective local, state, or national security operations for the protection of people, data, property, and institutions.

5



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Top 10 Required Technology Skills

Operating system software	
Linux	1
Microsoft Windows	3
Clustering software	
VMware	2
Internet browser software	
Google	3
Object or component oriented development software	
Python	6
C++	7
Video conferencing software	
Zoom	5
Web platform development software	
JavaScript	8
Electronic mail software	
Microsoft Exchange	9
Database user interface and query software	
ServiceNow	10